

## CANCELLATION RULES - ARCOMA ACADEMY

- Arcoma reserves the right to cancel a training course if registered participants are too few.
- If a course you have signed up for gets cancelled, you will either be offered a new spot at a later training course or get a refund. You will be notified if the training is cancelled at latest one week before the scheduled start.
- If you want to cancel your training, you always have the possibility to hand your spot over to a colleague of yours. It is possible to cancel the spot with refund until 10 work days before the training starts. Cancellations within 10 work days before training or absence without notice will be charged the full training fee plus any related additional costs.