

190315 SOL / JPN



Service information SI_2019_103_0180_Intuition

REPORTED SERVICE INFORMATION

Intuition 4C

Nr	Name	Description	Date
04	SI_2019_103_0180_Intuition	New software release 4.2.0	2019-03-15
03	SI_2017_102_0180_Intuition	New software release 4.1.0	2017-10-13
02	SI_2017_101_0180_Intuition	Anti-scatter grid position	2017-04-07
01	SI_2016_100_0180_Intuition	New software release 3.1.1	2016-03-02

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System type: Intuition 4C	Serial numbers: n.a	Date issued: 2019-03-15
ServiceInfo number: SI_2019_103_0180_Intuition	Issued by: Jonas Petersson	Approved by: Linda Ungsten
Time for action: ONLY IF PROBLEMS	Report back to Arcoma: n.a	Ref nr: (ÅBO, Complaint) n.a
Subject: New Software release 4.2.0		

1 INFORMATION

Arcoma have released a new software version for the Intuition 4C system. The new version will be distributed by Arcoma AB Service department upon request.

The new software was implemented in production from serial number 2150.

2 SYSTEM SOFTWARE VERSIONS

0180-4C_System 4.2.0

H000_CANDevice 1.5.0

CXDI_NE-ETP3_v3.6.0.0

CMP200_Firmware901350RevAA or later

3 NEW FUNCIONALITY

n.a

4 ENHANCEMENTS & BUG FIXES

- Imaging system error messages shown on OTC display.
- Improved logging.
- Stitching protocol accepted even if automatic stitching option is not included.
- OTC-Z slow speed movement improved.
- Demo image is shown if no preview image is received from imaging system.

5 LIMITATION

The new software release is valid for all Intuition 4C.

Earlier system versions are unaffected by this release.

6 QUESTIONS

If you have any questions regarding this SI, please contact Arcoma service department on service@arcoma.se or +46 470 706970.

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ATTENTION

Service information

The service information is an important way for ARCOMA to reach out to our dealers and there technicians. The information is a part of our CAPA-process (Corrective And Preventive Action) and this part is to correct problems or inform you about essential parts of this process, and prevent an incident or miss use to occur.

The CE-mark to MDD Class II products is fulfilled through MDD ANNEX 2 93/42/EEC including our Quality system, the CAPA-process is a part of our Quality system.

Please take this information serious and if there is any information that is not clear do not hesitate to contact us.

Arcoma service department sends out the service information and we communicate with our E-mail. Please confirm that you have received the e-mail and understand the content.

We use an e-mail group for all our dealers; so if you change e-mail or want to have it sent to another address, please inform us.

Best regards
ARCOMA AB

Service information guide

*The information starts with a list of content of all sent Service information from Arcoma since the rutin was official. If any one is missed in your folder please let us know. The present SI is marked **bold**.*

Stand type	:	Product that the service information concerns, name and/ or product id ex. 0070 ArcoCeil
Serial numbers	:	The product serial number, -s that is concerned. This can be an interval ex. 501 – 620. If no serial number mentioned it means all.
Date issued	:	The date the service information was sent out.
Service info number	:	The number of the service information. SI_YYYY-##
Issued by	:	The person creating and sending the information
Approved by	:	The person that has approved the information
Time for action	:	This information states the action that has to be carried out. Immediate action or closing the lab
• <i>Urgent action</i>	:	
• <i>As soon as possible</i>	:	Book the room at the hospital as soon as it is possible. If it is information to the hospital please send it at once.
• <i>When convenient</i>	:	At next service booked
• <i>Only if problems</i>	:	If a problem as described appear take action.
Report back	:	Report back with serial number when action has been performed
Subject	:	A header of the Service information
Ref nr:	:	Reference to internal or external reference number. Ex 13467, ÅBO_50430_01

E-mail Content

The E-mail field "subject" has the following standard text:

Service info number + Time for action ex SI_2001_5 URGENT ACTION.