REPORTED SERVICE INFORMATION

PRECISION T3

Nr	Name	Description	Date
13	**SI_2018_113_0073 T3**	**New Software release**	**2018-10-15**
12	SI_2018_112_0073 T3	New Software release	2018-05-07
11	SI_2017_111_0073 T3	Ant-scatter grid position	2017-12-01
10	SI_2017_110_0073 T3	New Software release	2017-02-06
09	SI_2016_109_0073 T3	New Software release	2016-11-24
08	SI_2016_108_0073 T3	Stitching Patient Positioner	2016-11-25
07	SI_2016_107_0073 T3	Cooling of System Master node	2016-10-11
06	SI_2016_106_0073 T3	New Software Version	2016-03-11
05	SI_2015_105_0073 T3	Spring channel nuts (conclusion)	2016-01-13
05	SI_2015_105_0073 T3	Spring channel nuts	2015-12-16
04	SI_2015_104_0073 T3	New Software release	2015-05-20
03	SI_2014_103_0073 T3	Grid detection input	2014-12-18
02	SI_2014_102_0073 T3	Calibration of Autopositions	2014-12-12
01	SI_2014_101_0073 T3	Incorrect connection in 0055-table	2014-11-03

ARCOMA

Service information SI_2018_113_0073 T3

System type:	Serial numbers:	Date issued:
Precision T3	n.a	2018-10-15
ServiceInfo number:	**Issued by:**	**Approved by:**
SI_2018_113_0073 T3	Jonas Petersson	Linda Ungsten
Time for action:	**Report back to Arcoma:**	**Ref nr: (ÄBO, Complaint)**
ONLY IF PROBLEMS	n.a	18-0145
Subject:		
New Software release		

1   INFORMATION

Arcoma have released a new software version for the Precision T3 system. The new version will be distributed by Arcoma AB Service department upon request.

The new software was implemented in production for new deliveries.

2   SYSTEM SOFTWARE VERSIONS

0072-C_OTC_2_3_0
0072_C_System_3_4_0
H000_CANDevice_1_5_0

CXDI_NE-ETP3_v3.6.0.0
CMP200_Firmware901350RevAA or later

3   NEW FUNCIONALITY
No new functions.

4   ENHANCEMENTS & BUG FIXES
Improved preview image functionality.

5   LIMITATION
The new software release is valid for all Precision T3 systems.
Precision T2 and earlier system versions are unaffected by this release.

6   QUESTIONS
If you have any questions regarding this SI, please contact Arcoma service department on service@arcoma.se or +46 470 706970.

ATTENTION

Service information SI_2018_113_0073 T3

Service information

The service information is an important way for ARCOMA to reach out to our dealers and there technicians. The information is a part of our CAPA-process (Corrective And Preventive Action) and this part is to correct problems or inform you about essential parts of this process, and prevent an incident or miss use to occur.

The CE-mark to MDD Class II products is fulfilled through MDD ANNEX 2 93/42/EEC including our Quality system, the CAPA-process is a part of our Quality system.

Please take this information serious and if there is any information that is not clear do not hesitate to contact us.

Arcoma service department sends out the service information and we communicate with our E-mail. Please confirm that you have received the e-mail and understand the content.

We use an e-mail group for all our dealers; so if you change e-mail or want to have it sent to another address, please inform us.

Best regards
ARCOMA AB

Service information guide

*The information starts with a list of content of all sent Service information from Arcoma since the rutin was official. If any one is missed in your folder please let us know. The present **SI** is marked **bold**.*

Stand type	:	Product that the service information concerns, name and/ or product id ex. 0070 ArcoCeil
Serial numbers	:	The product serial number, -s that is concerned. This can be an interval ex. 501 – 620. If no serial number mentioned it means all.
Date issued	:	The date the service information was sent out.
Service info number	:	The number of the service information. SI_YYYY-##
Issued by	:	The person creating and sending the information
Approved by	:	The person that has approved the information
Time for action		This information states the action that has to be carried out.
• *Urgent action*	:	Immediate action or closing the lab
• *As soon as possible*	:	Book the room at the hospital as soon as it is possible. If it is information to the hospital please send it at once.
• *When convenient*	:	At next service booked
• *Only if problems*	:	If a problem as described appear take action.
Report back	:	Report back with serial number when action has been performed
Subject	:	A header of the Service information
Ref nr:	:	Reference to internal or external reference number. Ex 13467, ÄBO_50430_01

E-mail Content

The E-mail field "subject" has the following standard text:
Service info number + Time for action ex SI_2001_5 URGENT ACTION.

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