

Service information SI_2016_108_0073 T3
**REPORTED SERVICE INFORMATION
 PRECISION T3**

Nr	Name	Description	Date
08	SI_2016_108_0073 T3	Stitching Patient Positioner	2016-11-25
07	SI_2016_107_0073 T3	Cooling of System Master node	2016-10-11
06	SI_2016_106_0073 T3	New Software Version	2016-03-11
05	SI_2015_105_0073 T3	Spring channel nuts (conclusion)	2016-01-13
05	SI_2015_105_0073 T3	Spring channel nuts	2015-12-16
04	SI_2015_104_0073 T3	New Software release	2015-05-20
03	SI_2014_103_0073 T3	Grid detection input	2014-12-18
02	SI_2014_102_0073 T3	Calibration of Autopositions	2014-12-12
01	SI_2014_101_0073 T3	Incorrect connection in 0055-table	2014-11-03

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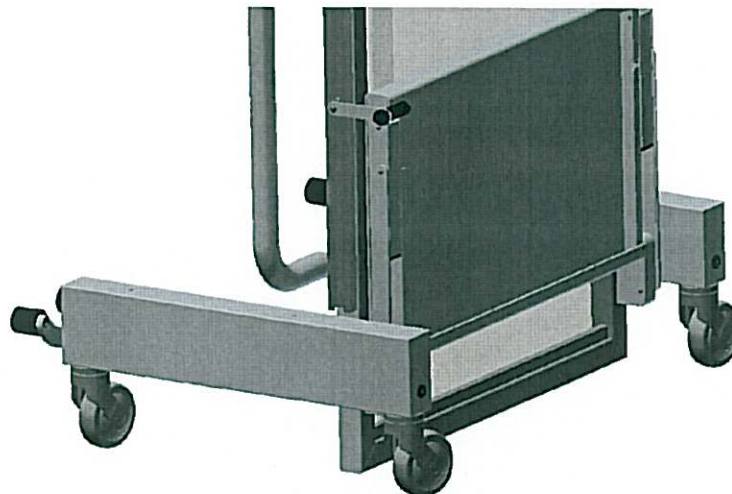
System type: Precision T3	Serial numbers: n.a	Date issued: 2016-11-25
ServiceInfo number: SI_2016_108_0073 T3	Issued by: Jonas Petersson	Approved by: Mikael Högberg
Time for action: AS SOON AS POSSIBLE	Report back to Arcoma: Yes	Ref nr: (ABO, Complaint) 16-0555
Subject: Stitching Patient Positioner		

1 INFORMATION

Arcoma has been notified of an event where the folding foot stool of the stitching patient positioner device got detached from its parking position and folded towards the floor during transportation of the device.

To prevent similar events in the future a locking pin has been added which will keep the foot stool secured in its upright parking position during transportation of the stand. Field modification kits which can be added to existing installations have also been created.

The field upgrade kit, together with an instruction for the installation will be distributed by Arcoma AB Service FOC for all delivered units. Users are requested to install the locking pin to all their devices as soon as possible.



Stitching patient positioner with foot stool in locked parking position

2 LIMITATION

The stitching patient positioner is an optional accessory used with the Arcoma Precision Systems.

3 QUESTIONS

If you have any questions regarding this SI, please contact Arcoma service department on service@arcoma.se or +46 470 706970.

4 ACKNOWLEDGE OF RECEIPT / UPGRADE

I hereby confirm as the responsible installer of the ARCOMA Precision system with Serial number _____ that I received Service Information SI_2016_108_0073 T3 and performed the upgrade in accordance with the upgrade instruction.

Date _____

Authorized dealer _____

Confirmed by _____

Function _____

Clarification of signature _____

Please return this page signed to service@arcoma.se as soon as the upgrade has been carried out.

Best regards

Jonas Petersson
Service Department
Arcoma AB



ATTENTION

Service information

The service information is an important way for ARCOMA to reach out to our dealers and their technicians. The information is a part of our CAPA-process (Corrective And Preventive Action) and this part is to correct problems or inform you about essential parts of this process, and prevent an incident or miss use to occur.

The CE-mark to MDD Class II products is fulfilled through MDD ANNEX 2 93/42/EEC including our Quality system, the CAPA-process is a part of our Quality system.

Please take this information serious and if there is any information that is not clear do not hesitate to contact us.

Arcoma service department sends out the service information and we communicate with our E-mail. Please confirm that you have received the e-mail and understand the content.

We use an e-mail group for all our dealers; so if you change e-mail or want to have it sent to another address, please inform us.

Best regards
ARCOMA AB

Service information guide

*The information starts with a list of content of all sent Service information from Arcoma since the rutin was official. If any one is missed in your folder please let us know. The present SI is marked **bold**.*

Stand type	:	Product that the service information concerns, name and/ or product id ex. 0070 ArcoCeil
Serial numbers	:	The product serial number, -s that is concerned. This can be an interval ex. 501 – 620. If no serial number mentioned it means all.
Date issued	:	The date the service information was sent out.
Service info number	:	The number of the service information. SI_YYYY-##
Issued by	:	The person creating and sending the information
Approved by	:	The person that has approved the information
Time for action	:	This information states the action that has to be carried out. Immediate action or closing the lab
• <i>Urgent action</i>	:	
• <i>As soon as possible</i>	:	Book the room at the hospital as soon as it is possible. If it is information to the hospital please send it at once.
• <i>When convenient</i>	:	At next service booked
• <i>Only if problems</i>	:	If a problem as described appear take action.
Report back	:	Report back with serial number when action has been performed
Subject	:	A header of the Service information
Ref nr:	:	Reference to internal or external reference number. Ex 13467, ÄBO_50430_01

E-mail Content

The E-mail field "subject" has the following standard text:

Service info number + Time for action ex SI_2001_5 URGENT ACTION.