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**Service information SI\_2016\_100\_0180\_Intuition**

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<b>System type:</b> Intuition 4C	<b>Serial numbers:</b> 2001-2024	<b>Date issued:</b> 2016-03-02
<b>ServiceInfo number:</b> SI_2016_100_0180_Intuition	<b>Issued by:</b> Jonas Petersson	<b>Approved by:</b> Mikael Högberg
<b>Time for action:</b> WHEN CONVENIENT	<b>Report back to Arcoma:</b> N.a	<b>Ref nr: (ÄBO, Complaint)</b> N.a
<b>Subject:</b> Corrected manual		

## 1 INFORMATION

Arcoma have released a new software version for the Intuition-4C system. The new version will be distributed by Arcoma AB Service department upon request.

The new software will be implemented in production for the assembly of s/n 2025.

## 2 SYSTEM SOFTWARE VERSIONS

0180-4C\_System 3.1.0  
H000\_CANDevice 1.5.0  
Generator CMP200\_Firmware 901350 Rev AA  
CPI CXDI NE-ETP3 v3.2.0.0

## 3 NEW FUNCTIONALITY

Possibility to send SID from APR protocols implemented.  
See release notes for further details.

## 4 ENHANCEMENTS & BUG FIXES

See Release note for details.

## 5 LIMITATION

The new software release is valid for all 0180-4C Intuition systems.  
0170 Intuition systems are unaffected by this release.

## 6 QUESTIONS

If you have any questions regarding this SI, please contact Arcoma service department on [service@arcoma.se](mailto:service@arcoma.se) or +46 470 706970.



### ATTENTION

#### Service information

The service information is an important way for ARCOMA to reach out to our dealers and there technicians. The information is a part of our CAPA-process (Corrective And Preventive Action) and this part is to correct problems or inform you about essential parts of this process, and prevent an incident or miss use to occur.

The CE-mark to MDD Class II products is fulfilled through MDD ANNEX 2 93/42/EEC including our Quality system, the CAPA-process is a part of our Quality system.

Please take this information serious and if there is any information that is not clear do not hesitate to contact us.

Arcoma service department sends out the service information and we communicate with our E-mail. Please confirm that you have received the e-mail and understand the content.

We use an e-mail group for all our dealers; so if you change e-mail or want to have it sent to another address, please inform us.

Best regards  
ARCOMA AB

### Service information guide

*The information starts with a list of content of all sent Service information from Arcoma since the rutin was official. If any one is missed in your folder please let us know. The present SI is marked bold.*

<b>Stand type</b>	:	Product that the service information concerns, name and/ or product id ex. 0070 ArcoCeil
<b>Serial numbers</b>	:	The product serial number, -s that is concerned. This can be an interval ex. 501 – 620. If no serial number mentioned it means all.
<b>Date issued</b>	:	The date the service information was sent out.
<b>Service info number</b>	:	The number of the service information. SI_YYYY-##
<b>Issued by</b>	:	The person creating and sending the information
<b>Approved by</b>	:	The person that has approved the information
<b>Time for action</b>	:	This information states the action that has to be carried out. Immediate action or closing the lab
• <i>Urgent action</i>	:	
• <i>As soon as possible</i>	:	Book the room at the hospital as soon as it is possible. If it is information to the hospital please send it at once.
• <i>When convenient</i>	:	At next service booked
• <i>Only if problems</i>	:	If a problem as described appear take action.
<b>Report back</b>	:	Report back with serial number when action has been performed
<b>Subject</b>	:	A header of the Service information
<b>Ref nr:</b>	:	Reference to internal or external reference number. Ex 13467, ÄBO_50430_01

#### E-mail Content

The E-mail field "subject" has the following standard text:

Service info number + Time for action ex SI\_2001\_5 URGENT ACTION.